



IMS E-Commerce & On-Line Order Entry

An Integrated E-Commerce and On-line Order Entry Solution

E Commerce/Online Order Entry System (ECOM) is designed as an add-on to your existing web site. Now your "Selected" customers can access information about your products and place their orders on-line via the Internet. Upon placing the order an e-mail notification is automatically sent to your client as well as to your nominated staff member and a sales order is created in Arrow.

The program can also be used by your own staff. Imagine your sales staff entering client orders while they are on a sales visit with the client or anywhere for that matter.

A "Guest" login is also available for potential customers and should they want to place an order, the system will create a sales quotation in Arrow instead of an order to trigger a follow up.



Features & Benefits

- Integrates with your existing web site. If you not have one, we can assist you in creating one.
- Special pricing By Customer.
- On Line Order History by customer's user login.
- Define what products to display including product brochures, graphic images and short video clips.
- Define your own product sub categories.
- Login for Customers, your own Staff and Guests.
- Display actual stock levels or level indicators only (high, medium or low)
- No more duplicating data entry
- Improve customer service through faster response time not having to wait for sales staff returning to office or office staff entering sales order.



This is one on-line solution that is not only affordable but will generate benefits to your customers and your business.

For more information, visit the Arrow Add-ons section of our web site or alternatively call us for a product presentation.

An integrated E-Commerce and On-line Order Entry solution that not only allows your selected customers to view and download product information but also allows your sales staffs to create sales order whilst away from the office.

All orders are automatically updated into your accounting system with e-mail notification to a nominated staff to action.

No more manual sales forms and duplication of data entry and therefore no more transposition errors.

All that is left to do is ship and invoice with no extra keystrokes.

**Integral Management
Information Systems**
ABN 24 058 565 325
72 Farrington Road,
Leeming WA 6149
www.integral-mgt.com.au
richard@integral-mgt.com.au
Ph: +61 8 9332 9148