



Programmed Service Maintenance

Managing your services and maintenance

PSM manages and tracks any “programmed” or “scheduled” service and maintenance including notifications of due dates of services as well as warning of any overdue services that are still to be completed. A suggested parts and task list from a pre-defined service template can be attached to any programmed or scheduled service. Additional work or tasks to be carried out can also be noted on a previous service for attention at the next service.

Features & Benefits

- Manages Client's Plant as well as your own
- Multiple locations and contact details
- Multiple Service/Maintenance Templates
- Unlimited Service History
- Service Due notification (Phone, Fax or Email)
- Job Sheet (with parts and tasks details)
- View Schedule/Service by Status, Job Number, Group, or Date Range
- Print Service/Maintenance Report with customised selection
- Carry forward notes from previous service to next service
- Link to Arrow Job Cost Module to create job for service booking
- Manual or Automatic generation of Job Numbers
- Customisable client rating so you can keep track of your clients' good standing.
- Customisable service area codes for better productivity.
- Skip Schedule for overlapping services



Programmed Service and Maintenance (PSM) is designed for tracking and scheduling services and maintenance of plant and equipment. PSM can track your own plant and equipment as well as that of your clients. Service history, including work carried out and materials used, is only one click away.



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